

Westcott Homes Privacy Policy

1. Introduction

Westcott Homes respects the privacy of our customers. This Privacy Policy explains how we collect, use, disclose, and safeguard your information when you use our Hosted PBX phone services.

2. Information Collection

- a. **Personal Information:** We collect personal information such as name, address, email address, and phone numbers when you sign up for our services.
- b. **Usage Data:** Information about how you use our services, such as call logs and service settings.
- c. **Payment Information:** We collect payment details for billing purposes.

3. Use of Information The information we collect is used to:

- a. Provide and manage our services.
- b. Communicate with you about your account or services.
- c. Improve our services and customer support.

4. Sharing of Information

- a. **Third-Party Service Providers:** We may share your information with third-party vendors who assist us in providing services, such as voicemail transcription or E911 services.
- b. **Compliance with Laws:** We may disclose your information where required by law or to respond to legal process.

5. Data Security

We implement reasonable security measures to protect your information from unauthorized access, alteration, disclosure, or destruction.

6. Data Retention

We retain personal information for as long as necessary to provide our services and as required by law.

7. Your Privacy Rights

Depending on your jurisdiction, you may have certain rights regarding your personal information, such as the right to access, correct, or delete your data.

8. Changes to This Privacy Policy

We may update this policy from time to time. We will notify you of any significant changes by posting the new policy on our website or through other communication methods.

9. Contact Us

If you have any questions about this Privacy Policy, please contact us at 425-576-9390